



# How to Change User Call Time Restrictions

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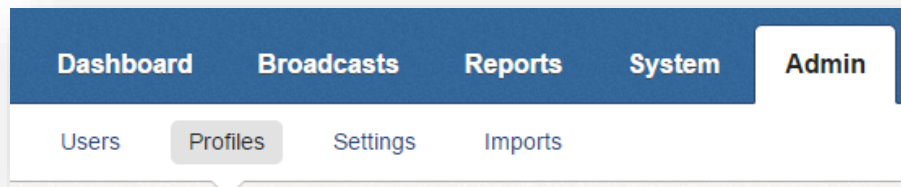
## How to Change User Call Time Restrictions

Users can be restricted on the Profile level to an earliest time and latest time that they can schedule a broadcast – this is known as a **Call Time Restriction**. If a User from the restricted Profile attempted to schedule a broadcast outside of those restricted times, they would not be allowed to do so.

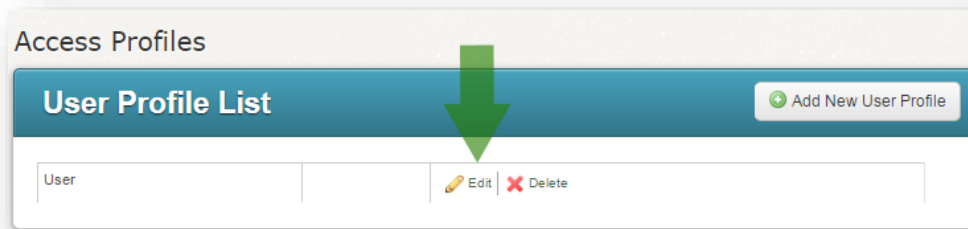
These restrictions are set and modified only by the **System Administrator** User in the **Profile settings**. From time to time, they may need to be changed or removed.

To change or remove Call Time Restrictions for Profiles, a System Administrator would do the following:

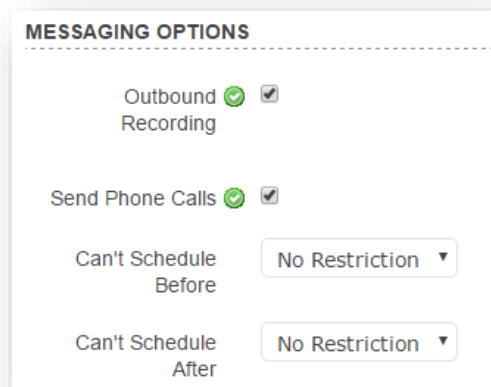
1. Log in, and go to the **Admin** tab, then the **Profiles** subtab.



2. Find the **Profile** that needs to be modified, and click **Edit** next to the name of the Profile.



3. Under the Messaging Options section, there are two drop-downs, **Can't Schedule Before** and **Can't Schedule After**.



To **remove** a restriction, use the drop-downs to select **“No Restriction”**.

To **change** a restriction, use the drop-downs to select the appropriate earliest time and latest time that you would like the Profile to be able to schedule Broadcasts. Then, save your changes.

## Questions?

If you have any questions regarding changing Call Time Restrictions, please contact support.

### SchoolMessenger Solutions Support

800-920-3897

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