New Features – 01.10.2019

SchoolMessenger Communicate

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New Features

SchoolMessenger Communicate's 01.10.2019 release includes:

- **Manual Contact Data Refresh:** ability added to manually update contact data in the SchoolMessenger app.

Manual Contact Data Refresh

If you're not seeing all of the contacts you're expecting, you must manually refresh your app to reflect the most up-to-date information. A manual refresh is required for every subsequent change to your contact data in order to see the changes reflected in the SchoolMessenger app.

Important: Updates to your account will not be reflected until you manually refresh your contact data.

On Mobile…

1. Tap the **main menu icon** in the top left corner of the app.

2. Tap **Contacts**.

3. Tap the **refresh icon** in the upper right-hand corner of the screen. The app will begin syncing with the latest school data.

4. Once the sync is complete, you can click the **Details link** to view some information on the synchronization.
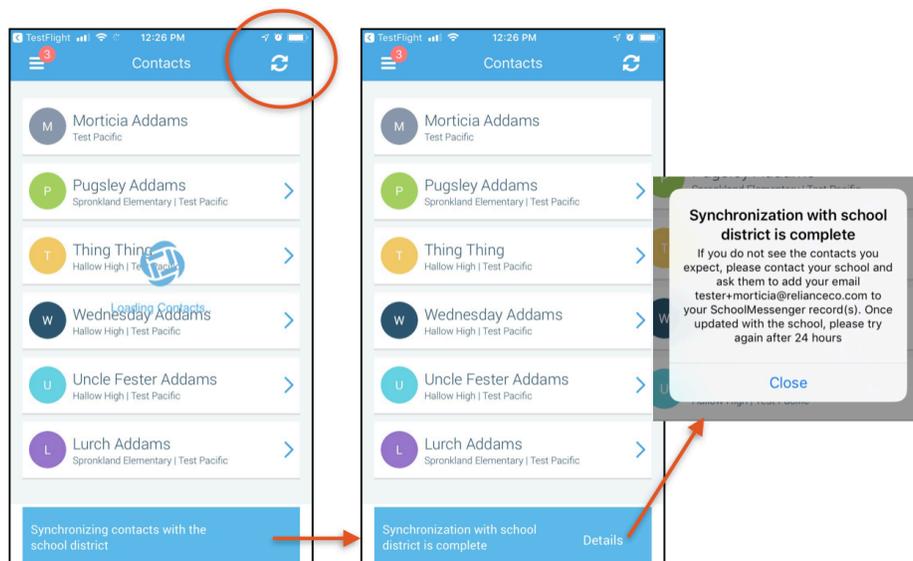
On Web…

1. Click the **main menu icon** in the top left corner.

2. Click **Contacts**.

3. Click the "**Synchronize contacts with your school district" link**.

4. Once the sync is complete, you'll receive a "Synchronization Complete" message.

5. Click **Done** to return to the Contacts page.
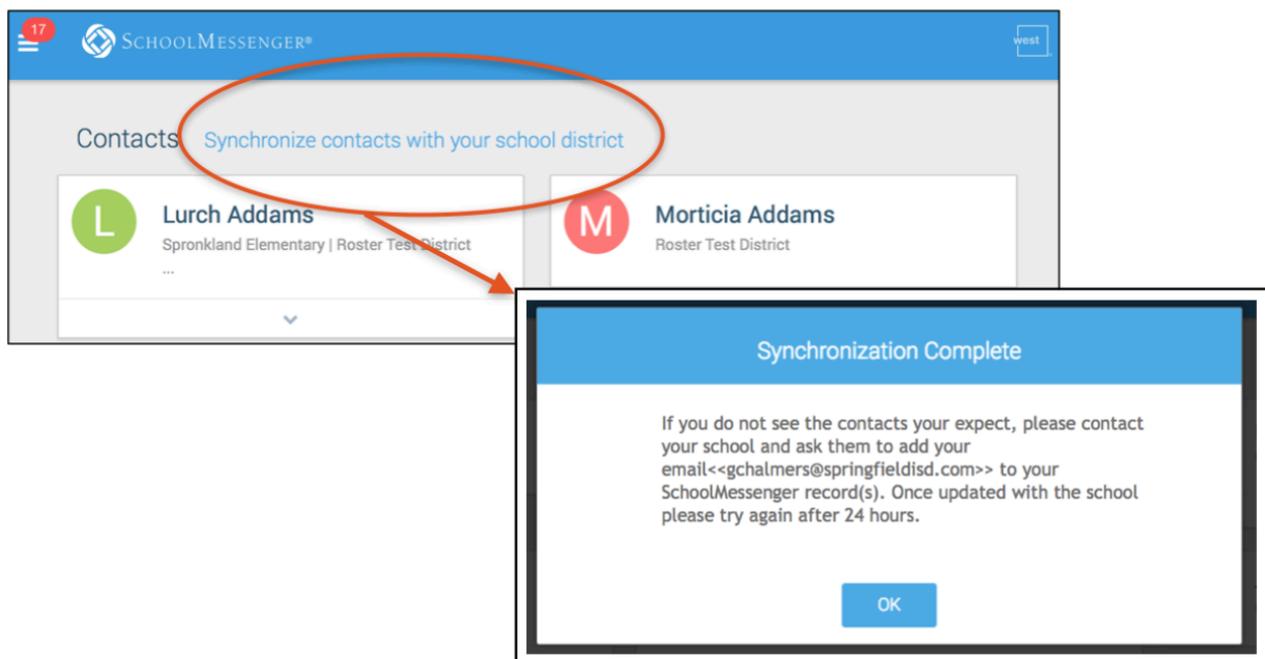
Questions?

If you have any questions, please contact customer support.

SchoolMessenger Support

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Chat Live with a Support Rep

www.schoolmessenger.com/support