

Communicate Version 2019.08.16 - Release Notes

What's New

- MessageLink: This option is no longer enabled as default.
- Feedback Link: There's a new way to leave feedback.
- **Shortcode**: Healthcare messages now have their own distinct shortcode.

MessageLink is no longer Default



Important: This is a feature that needs to be enabled by customer support.

The following situations will continue to send message links:

- A recipient has opted out of all phone calls via SMApp
- A user has opted a recipient out of phone calls via Communicate
- A recipient has blocked all phone calls (is on blocked list in Communicate)
- A recipient has blocked consent for phone calls via SMApp.

Feedback Link

The feedback link in the Communicate dashboard has been removed. In order to submit feedback, questions or concerns, simply send us an email at the below address:

feedback@schoolmessenger.com

Shortcode

Shortcode **67639** has been assigned to all Healthcare messages, ensuring all messages are coming from a number recipients trust.



Bug Fixes

• **FIXED:** For some SafeArrival users, when reporting the present day's absence after midnight at around 2:00 AM, the confirmation prompt dictated yesterday's date.