



How to Change User Call Time Restrictions

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Introduction

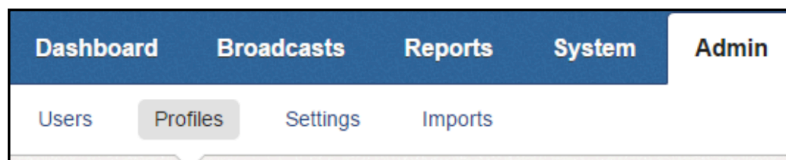
Users can be restricted on the Profile level to an earliest time and latest time that they can schedule a broadcast – this is known as a Call Time Restriction. If a User from the restricted Profile attempted to schedule a broadcast outside of those restricted times, they would not be allowed to do so.

These restrictions are set and modified only by the System Administrator User in the Profile settings. From time to time, they may need to be changed or removed.

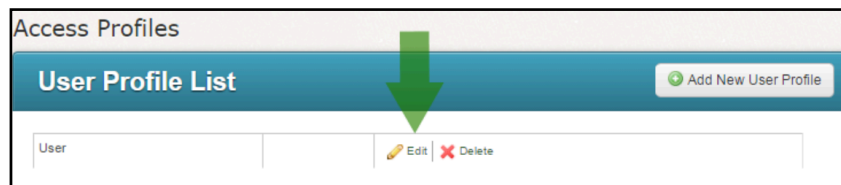
Changing User Call Time Restrictions

To change or remove Call Time Restrictions for Profiles, a System Administrator would do the following:

1. Log in, and go to the **Admin tab**, then the **Profiles sub-tab**.



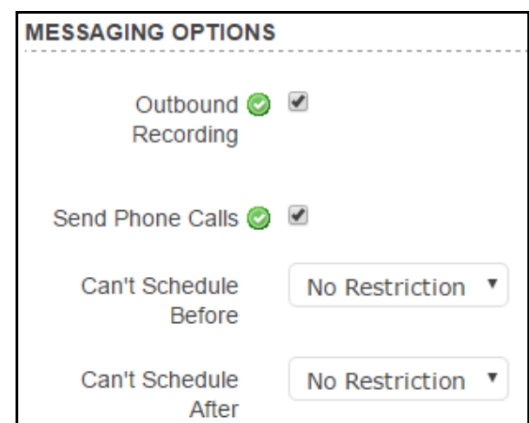
2. Find the Profile that needs to be modified, and click **Edit** next to the name of the Profile.



3. Under the Messaging Options section, there are two drop-downs, Can't Schedule Before and Can't Schedule After.

To **remove** a restriction, use the drop-downs to select "No Restriction".

To change a restriction, use the drop-downs to select the appropriate earliest time and latest time that you would like the Profile to be able to schedule Broadcasts. Then, save your changes.



Questions?

If you have any questions regarding the above, please contact support.

SchoolMessenger Support Number

Email: support@schoolmessenger.com

Phone: 800-920-3897

Chat live with a support rep here:

www.schoolmessenger.com/support